



## **Transafrica Refund Policy**

Thanks for taking out an insurance policy or a loan.

We offer refunds on insurance policies cancelled during the 30-day cooling off period (if we received a premium payment). Any funds paid over to Transafrica in error will be refunded after an investigation and approval of the refund.

After the 30-day cooling off period you will no longer be eligible for a refund on any insurance premium paid over to us.

If you have any additional questions or would like to request a refund, feel free to contact us.

The Management Team

Vision Direct 155 (Pty) Ltd t/a Transafrica

FSP 21200

NCRCP12541